

Preston North End Football Club,
Coach Travel Terms and Conditions,
Season 2016/17

- 1)** Passengers are reminded that they must comply with the following terms and conditions whilst travelling on the official Preston North End FC coaches.
- 2)** Each coach will be stewarded by a Preston North End FC representative. The steward is responsible for the safety of passengers and their decision is final.
- 3)** Smoking including electronic cigarettes, will not be permitted on the coach. Anyone smoking may be ejected from the coach.
- 4)** Strictly no alcoholic drink is to be brought onto or consumed on the coach. Anyone caught bringing alcohol onto the coach or consuming alcohol on the coach may be refused travel or be ejected.
- 5)** Passengers whom appear to be under the influence of alcohol may be refused travel by the coach steward.
- 6)** Preston North End FC and the coach organisation recommend that no items are to be left on the coach. Any items that are left will be entirely at the owner's risk. Preston North End FC and the coach organisation will not be liable for lost or stolen property.
- 7)** Any passenger whom has been unwell on the coach will be responsible for the cleaning costs enforced by the coach organisation and depending on the circumstances may be refused on going travel.
- 8)** The coach steward has the authority to search any bags or belongings to ensure compliance with these terms and conditions. Refusal to be searched may result in your travel being refused.
- 9)** Stopping for breaks is the coach driver's responsibility, they alone will make the decision. It is not the steward's decision.
- 10)** It is your responsibility to collect all of your belongings at the end of your journey. The steward is there for safety only.
- 11)** In accordance with the EFL guidelines and a government white paper, Preston North End FC allows supporters aged 14 and over to travel unaccompanied on the Club's official travel to away fixtures. Those travelling on the coaches do so at their own risk and must behave in an acceptable manner or face a ban from being able to travel on the coaches provided by the Club in the future.
- 12)** Preston North End FC will not tolerate the following behaviour under any circumstances and persons behaving in such a manner will be ejected from the coach and will not be permitted to travel to future fixtures. The Club will also consider a ban from home games and from purchasing tickets for any fixtures in these circumstances:
 - Foul, abusive, threatening or unacceptable behaviour;

- The taking part in any chanting of an indecent, racist, homophobic or discriminatory nature or obscene language;
- Acts in a manner detrimental, or likely to be detrimental to the Club.

13) Coaches will depart promptly to and from an away game. We regret that we cannot wait for any late passengers and do not take responsibility for their welfare if they do not arrive on time for departure. All customers are asked to arrive 15 minutes prior to the departure time.

14) If you are disabled supporter and you require wheelchair assistance, please inform the ticket office clerk at the time of booking so that we can make the necessary arrangements with the coach organisation on your behalf.

15) If you have any questions about travelling on the Club's official coaches, please contact the ticket office on 0344 856 1966 or email ticketoffice@pne.com.