

Preston North End Football Club,
Corporate Season Card Terms and Conditions,
Season 2016/17

1. All corporate season cards are subject to the rules and regulations of FIFA, UEFA, The Football Association, The FA Premier League and the EFL in respect of the relevant football competition and Preston North End Football Club Ground Regulations.
2. The corporate season card remains the property of Preston North End Football Club (“The Club”) at all times and the purchase and/or use of the corporate season card constitutes acceptance of the policies, procedures and ground regulations of the Club and the conditions, under which it is issued, as detailed below.
3. All match dates are subject to alteration. No refunds will be made in respect of any amendments to the initial fixture list.
4. No refunds will be made in respect of any fixtures unattended.
5. The corporate season card admits the holder to all EFL match fixtures to be played at Deepdale upon production of the corporate season card. This does not include any Play-Off, cup competition or friendly matches that may from time to time be played at Deepdale.
6. The corporate season card must be produced at the relevant corporate lounge entrance, otherwise entry will be refused.
7. Please refer to the Preston North End Football Club Customer Charter for further information on the Club’s policies and procedures. This can be found on the Club’s website, PNE.Com, and is cited in and around the stadium.
8. Corporate season cards which have been lost, damaged, defaced or stolen will be replaced upon payment of £50. Unfortunately we are unable to replace a corporate season card on a matchday.
9. Corporate season card holders must occupy the seat allocated to and indicated on the corporate season card.
10. Changes of name and or address must be notified to the Club’s commercial department immediately.
11. The corporate season card is for the personal use of the holder only and is strictly non-transferable, the re-sale of the corporate season card is strictly forbidden.
12. The allocation of ticket priority for away games will be announced via the Club’s media channels. In most circumstances priority will be provided to season ticket holders, then to supporters with a required number of loyalty points followed by general sale. Decisions will be based on the opponents, the profile of the fixture and the allocation of tickets received. Information will be conveyed to supporters via a press release, the matchday programme, Club’s website, PNE.Com, matchday announcements and local media.
13. In the event of a forgotten or misplaced corporate season card, in the first instance contact the head of commercial and ticketing for authorised entry. On occasions you may be required to pay the full value for a new corporate ticket and you will be re-inbursed after the event.
14. To regrade a corporate season card to an alternative age band, you must contact the commercial department ahead of the fixture. The relevant upgrade price or refund will be applicable.
15. If you wish to relocate your corporate season card for a matchday fixture, you must do this in advance of the fixture with the commercial department, any price difference will be charged accordingly.
16. The Club reserves the right to re-designate any area of the ground whether that be to visiting supporters or otherwise. In such an event season ticket holders who are affected will be allocated a ticket for the relevant match in an alternative section of the ground.
17. The Club accepts no responsibility whatsoever if the seat to which this ticket refers is affected by adverse weather conditions.
18. In the event that a match has to be abandoned or postponed for whatever reason the following Club policy will apply:

a) If a match is abandoned or postponed, season ticket holders will be offered free admission to the re-arranged game. The Club will announce the use of an alternative voucher from your season ticket book to gain entry to the re-arranged fixture. Details of the re-arranged fixture will be communicated through the Club's media channels.

19. All persons entering Deepdale (or any other ground to which admission is permitted with the corporate season card) must comply with the ground regulations (copies of which are displayed within the ground) and with the rules and regulations of the Football Association and the EFL as they apply from time to time.

20. Entry to Deepdale (or any other grounds to which admission is permitted with a corporate season card) shall be deemed to constitute unqualified acceptance of all rules and regulations. The Club reserves the right to eject any person from the ground who fails to comply with such rules and regulations.

21. Our Inclusion and Anti-discrimination Mission Statement can be found on the Club's website, PNE.Com.

22. Any season ticket holder who:

a). breaches the regulations or who the Club reasonably believes is likely to breach the regulations;

b). acts in any manner detrimental, or likely to be detrimental to the Club;

c). persistently stands in seated areas or climbs over or on any seats;

d). the Club reasonably believes has sold a corporate season card to another person;

e). misuses the corporate season card under any of the terms and conditions;

f). is the subject of a restriction order under The Football Spectators Act 1989 and who has acted in any way that such an order could have been made or applied for; may, at the Club's discretion be ejected from or refused entry to Deepdale (or any other ground to which admission is permitted with the corporate season card) and/or have the corporate season card confiscated for part or all of the remainder of the season, with no compensation being payable for any un-attended fixtures.

The following are offences under the Football (Offences) Act 1991 and are strictly forbidden:

- the throwing of any object within the ground without lawful authority or excuse;
- the taking part in any chanting of an indecent, racist, homophobic or discriminatory nature;
- the entry onto the playing area or any adjacent area to which spectators are not generally admitted without lawful authority or excuse.

Any spectator who commits any of the above offences is liable to be arrested or ejected from the ground.

23. The Club reserves the right to amend/or alter the conditions of issue of a corporate season card without prior notification. The Club's decision on all matters relating to admission to Deepdale or to these conditions shall be accepted as final and binding.

24. No person may bring into the ground or use within the ground any equipment, which is capable of recording or transmitting (by digital or other means) any audio, visual or audio-visual material or any information or data in relation to any match, or the ground.

25. Mobile telephones are permitted within the ground, provided that they are used for personal and private use only.

26. The Club excludes to the maximum extent permitted by law any liability for loss, injury or damage to persons/property in or around the grounds provided that nothing shall limit or exclude the liability of the Club for fraud, fraudulent misrepresentation or death or personal injury caused by its negligence.

27. Smoking, including electronic cigarettes, will not be permitted in any of the corporate areas or inside the stadium bowl either before, during or after a fixture. Anyone smoking may be asked to leave the stadium.

28. To purchase a 'senior citizen' priced season ticket a supporter must be 65 years of age or older on the day of the opening game of the regular league match season.

29. Ambassador season ticket holders will retain the senior citizen status they received at the time of becoming an Ambassador.

30. A young adult concession is not available within the corporate facilities.

31. To purchase a 'junior' priced season ticket an applicant must be 16 years or under on the day of the opening match of the 2016/17 season.

32. Mini Whites (U8) concessions are not available within the corporate facilities.

33. All disabled supporters will be eligible for a carer to attend free of charge providing we have seen one of the following documents:

- DLA (Middle to higher rate care/mobility component)
- PIP (standard or enhanced rate)
- Certificate of Visual Impairment
- Attendance Allowance

An additional form may be requested to be completed by the commercial staff upon registration. The commercial team will advise you at the time of your corporate season card purchase if we need to see this documentation again each season. For further information please refer to our disabled and carer terms and conditions which can be found on the Club's website, PNE.Com/fans or contact the head of commercial and ticketing for more information.

- Any carer proposing to provide assistance who is under the age of 16 will be looked at on an individual basis by the Club and will only be issued with a corporate season carer card if the Club believes they are fulfilling the role of a carer.

34. Every child under the age of 14 must be accompanied by an adult aged 18 or over.

35. The Club accepts no responsibility for juniors under the age of 14 years who are left unattended or attend Preston North End FC unaccompanied by an adult.

36. Please refer to the loyalty point scheme Information document on the Club's website, PNE.Com which can be found in the Ticket's tab.