



## Away Game Information for Disabled Supporters & Carers

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|-----------------------------|--|---|
| Visiting Club               |  |   |
| Key Contacts                | Disability Liaison Officer at Preston North End:<br>Hannah Woodburn – <a href="mailto:hannah@pne.com">hannah@pne.com</a> – 01772 693324<br><br>Disability Liaison Officer at visiting club:<br>Adam Gilliatt – <a href="mailto:adam.gilliatt@cardiffcityfc.co.uk">adam.gilliatt@cardiffcityfc.co.uk</a> – 02920 643652 |   |
| Wheelchair User Provision   | Total number of wheelchair bays available:   | 8 as initial allocation. More upon request.   |
|                             | Are the bays elevated or pitch level?  | Slightly elevated no restrictions on sight lines.   |
|                             | Total number of elevated & pitch level bays:   | 8 as initial allocation. More upon request.   |
|                             | Are the bays located with the visiting allocation?   | Yes.  |
|                             | Ticket prices for wheelchair & carer tickets:  | Adults - £18<br>Senior 60+ - £12<br>16-21yrs - £10<br>Junior U16 - £5<br>Carer/Personal Assistant - £0  |
|                             | Can additional family & friends tickets be accommodated in this area?  | We will help where we can upon request.   |
|                             | Are the concourse facilities accessible to wheelchair users?   | Yes.  |
|                             | How many accessible toilets do you have in the visitors section?   | 3.  |
| Ambulant Disabled Provision | Total number of ambulant disabled & carer tickets available:   | 8 as initial allocation, more available upon request.   |
|                             | Can more ambulant disabled & carer tickets be requested if required?   | Yes, please request with Mona Sabbuba.  |
|                             | Ticket prices for ambulant disabled & carer tickets:   | Adults - £22<br>Senior 60+ - £18<br>16-21yrs - £13<br>Junior U16 - £10<br>Carer/Personal Assistant - £0   |
|                             | Is there a disabled access door or lift which can be used in the visitors section if required?   | Yes.  |
|                             | Do you have any provisions for blind/partially sighted visiting supporters?  | Currently no headsets available on a match day.<br>We recommend supporters listen to BBC Radio Wales 103.9.<br>Guide dogs can attend fixtures.<br>Please notify in advance. |
|                             | Any other provisions to note?  |   |

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| Criteria               | What criteria do you require for the purchase of disabled & helper tickets? (DLA/PIP etc.)  | Higher/Middle Rate DLA Doctors letter.        |
| Disabled Parking       | How many accessible parking bays are available for visiting supporters?   | 20  |
|                        | How much do these cost?   | £0  |
|                        | Can these be booked in advance and on the day?  | In advance, please request via Adam Gilliatt. |
|                        | Do you have any drop off areas around the ground?   | Can drop off outside away car park.           |
| Additional Information | <a href="http://www.cardiffcityfc.co.uk/news/article/2016-17/accessibility-information-for-disabled-supporters-3481976.aspx">http://www.cardiffcityfc.co.uk/news/article/2016-17/accessibility-information-for-disabled-supporters-3481976.aspx</a> |   |