

Key Contacts

Disability Liaison Officer

Name: Mark Phillips

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Phone number: 01792616611


Ticket Office

Main contact: Luke Hughes

Email: ticketoffice@liberty-stadium.com

Phone number: 01792 616470

Seating location:	North Stand	
Wheelchair User Provision	Total number of wheelchair bays available:	15
	Are the bays elevated or pitch level?	Elevated
	Total number of elevated & pitch level bays:	15 Elevated 0 Pitch side
	Are the bays located with the visiting allocation?	Yes- with the Away End
	Ticket prices for wheelchair & carer tickets:	£30 Adult £17.50 Seniors (65+) £15.00 Junior FOC -PA/ Carer
	Can additional family & friends tickets be accommodated in this area?	Where possible family and friends will be situated nearby or in rows behind the wheelchair user
	Are the concourse facilities accessible to wheelchair users?	Low level Catering kiosks Portable Hearing loop available (when requested)
	How many accessible toilets do you have in the visitors section?	2
Ambulant Disabled Provision	Total number of ambulant disabled & carer tickets available:	
	Can more ambulant disabled & carer tickets be requested if required?	yes
	Ticket prices for ambulant disabled & carer tickets:	£30 Adult £17.50 Seniors (65+) £15.00 Junior FOC -PA/ Carer

	Is there a disabled access door or lift which can be used in the visitors section if required?	Yes
	Which seats are the most accessible from the vomitories and the most accessible at ground level?	Easy Access Row J Alternatively Row K
	Do you have any provisions for blind/partially sighted visiting supporters?	Audio headsets are available from our Disability Liaison Stewards (DLOs) with local hospital radio (Radio City Swansea) providing the commentary.
	Any other provisions?	
Criteria	What criteria do you require for disabled and carer tickets?	 Proof of Eligibility Form 19-20.pdf Please note Swansea City understands that supporters accessibility changes (particularly in unfamiliar surroundings) therefore will honour any supporters who qualify for a PA under PNEs policy
Disabled Parking	How many accessible parking bays are available for visiting supporters?	5
	How much do these cost?	£10.00 Payable in Cash on the Day
	Can these be booked in advance and on the day?	Supporters are advised to contact the team on 01792 616402, up to two weeks before a fixture.
	Do you have any drop off areas around the ground?	The drop off area is adjacent to our ticket office adjacent to the entrance to the West Car Park
Additional Information		