



Away Game Information for Disabled Supporters & Carers

Visiting Club	Aston Villa	
Key Contacts	Disability Liaison Officer at Preston North End: Hannah Woodburn – hannah@pne.com – 01772 693324 Disability Liaison Officer at visiting club:	
Wheelchair User Provision	Total number of wheelchair bays available:	8
	Are the bays elevated or pitch level?	Elevated
	Total number of elevated & pitch level bays:	8
	Are the bays located with the visiting allocation?	NoHome area
	Ticket prices for wheelchair & carer tickets:	£25.00adult £20.00 conces £10.00 jnr inc PA
	Can additional family & friends tickets be accommodated in this area?	No
	Are the concourse facilities accessible to wheelchair users?	Yes in Trinity Road
	How many accessible toilets do you have in the visitors section?	1 in lower Doug Ellis 3 lower trinity
Ambulant Disabled Provision	Total number of ambulant disabled & carer tickets available:	Unlimited - best lower Doug Ellis Block Q1-2-3 Rows A or B
	Can more ambulant disabled & carer tickets be requested if required?	As above
	Ticket prices for ambulant disabled & carer tickets:	As above
	Is there a disabled access door or lift which can be used in the visitors section if required?	Yes
	Do you have any provisions for blind/partially sighted visiting supporters?	Yes Headsets free of charge
	Any other provisions to note?	If a disabled person attending games with assistance guide dog you need to notify the Accessible Liaison officer on 0121 326 1518
Criteria	What criteria do you require for the purchase of disabled & helper tickets? (DLA/PIP etc.)	Enhanced or Standard PIP Middle to high rate DLA
Disabled Parking	How many accessible parking bays are available for visiting supporters?	25 +
	How much do these cost?	£6.00

	Can these be booked in advance and on the day?	Yes
	Do you have any drop off areas around the ground?	Exclusion zone of 75mins
Additional Information	Can book parking by calling 0333 323 1874	