



Away Game Information for Disabled Supporters & Carers

Visiting Club	Brentford	
Key Contacts	Disability Liaison Officer at Preston North End: Hannah Woodburn – hannah@pne.com – 01772 693324 Disability Liaison Officer at visiting club: Barney McGhee or Madeleine Tarrant	
Wheelchair User Provision	Total number of wheelchair bays available:	5
	Are the bays elevated or pitch level?	Pitch level
	Total number of elevated & pitch level bays:	5
	Are the bays located with the visiting allocation?	Yes, but are located in mixed home and away section
	Ticket prices for wheelchair & carer tickets:	£25.50/£18.50/£16.50/£6 with free helper Adult/Senior/Y.Person/Junior
	Can additional family & friends tickets be accommodated in this area?	Yes if we are contacted as other than the bays and helper tickets, no other tickets are sent from this area
	Are the concourse facilities accessible to wheelchair users?	Yes
	How many accessible toilets do you have in the visitors section?	In the mixed home and away section(where wheelchair bays are located) there are 2 – there are none in the away section
Ambulant Disabled Provision	Total number of ambulant disabled & carer tickets available:	Taken from the allocation, no fixed number
	Can more ambulant disabled & carer tickets be requested if required?	As above
	Ticket prices for ambulant disabled & carer tickets:	£23/£17/£15/£6 standing or £25.50/£18.50/£16.50/£6 seating with free helper
	Is there a disabled access door or lift which can be used in the visitors section if required?	No
	Do you have any provisions for blind/partially sighted visiting supporters?	Pre-bookable headsets available, email tickets@brentfordfc.com and the headset will be left at turnstile 18 to collect upon entry
	Any other provisions to note?	None
Criteria	What criteria do you require for the purchase of disabled & helper tickets? (DLA/PIP etc.)	Mid level/enhanced level DLA/PIP

Disabled Parking	How many accessible parking bays are available for visiting supporters?	We have no parking provisions for home or away fans
	How much do these cost?	N/A
	Can these be booked in advance and on the day?	N/A
	Do you have any drop off areas around the ground?	Drop off at the main gate by pre-arrangement as surrounding road closes 1 hour prior to kick off email dgregg@brentfordfc.com
Additional Information	There will be no more wheelchair bays available for this fixture	