



## Away Game Information for Disabled Supporters & Carers

Visiting Club	Reading	
Key Contacts	Disability Liaison Officer at Preston North End: Hannah Woodburn – <a href="mailto:hannah@pne.com">hannah@pne.com</a> – 01772 693324  Disability Liaison Officer at visiting club: Paul Collins – 0118 968 1017	
Wheelchair User Provision	Total number of wheelchair bays available:	14
	Are the bays elevated or pitch level?	elevated
	Total number of elevated & pitch level bays:	14
	Are the bays located with the visiting allocation?	yes
	Ticket prices for wheelchair & carer tickets:	Same as main allocation, carer free of charge
	Can additional family & friends tickets be accommodated in this area?	Close by
	Are the concourse facilities accessible to wheelchair users?	yes
	How many accessible toilets do you have in the visitors section?	1
Ambulant Disabled Provision	Total number of ambulant disabled & carer tickets available:	6
	Can more ambulant disabled & carer tickets be requested if required?	yes
	Ticket prices for ambulant disabled & carer tickets:	Same as main allocation, carer free of charge
	Is there a disabled access door or lift which can be used in the visitors section if required?	no
	Do you have any provisions for blind/partially sighted visiting supporters?	Yes- we can provide a headset with local radio commentary
	Any other provisions to note?	
Criteria	What criteria do you require for the purchase of disabled & helper tickets? (DLA/PIP etc.)	Middle to higher rate

Disabled Parking	How many accessible parking bays are available for visiting supporters?	We have around 20 for home and away supporters available on the day
	How much do these cost?	£5
	Can these be booked in advance and on the day?	First come, first serve basis on the day.
	Do you have any drop off areas around the ground?	yes
Additional Information		